

## EASA

EASA provides a full range of psychological and organisational development services to organisations and consumers across the Northern Territory, remote WA and North QLD. EASA is a Registered Training Organisation.

Our corporate clients include Australian, State and Territory Government departments and agencies, community services, Aboriginal corporations, resource companies and tourism operations.

EASA services are facilitated by highly skilled and experienced staff, nationally trained and accredited. These include Consultants, Trainers, Psychologists, Counsellors, Coaches and Mediators.

### One stop shop

EASA develops solutions to workplace problems at interpersonal, team and systems levels through its integrated psychological and organisational consultancy services.

### Other Services

- Counselling and Consulting
- Employee Assistance Programs
- Conflict Management
- Alcohol and Other Drugs
- Human Resource Consulting
- Critical Incident Stress Management
- Coaching

"The workshop was presented very well and the content was great"

COURSE PARTICIPANT

# EASA

COUNSELLING • TRAINING  
MEDIATION • CONSULTING

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[www.easa.org.au](http://www.easa.org.au)

FIRST CLASS IN GRAPHIC DESIGN

# Training and Development



Customised  
consultancy and  
learning programs  
focusing on personal  
and/or organisational  
development needs.

## EASA

COUNSELLING • TRAINING  
MEDIATION • CONSULTING

*Developing organisations by developing people*

**The Training & Development Branch** provides customised consultancy and learning programs focused on our clients personal and/or organisational development needs.

EASA Training & Development Branch can provide assistance in the following areas:

- Organisational Development
- Human Resource Consulting
- Training – Accredited & Non-Accredited
- Customised Training
- Public Workshop
- Tool Box Training

### Organisational Development

- Strategic & Business Planning
- Performance Management
- Succession Planning
- Organisational Reviews
- Focus on groups & Culture Surveys
- Team Development
- Leadership Development Programs

### Human Resource Consulting

- Performance Review & Evaluation
- Policy Review & Development
- Recruitment and Retention
- Recruitment Testing
- Job Design
- Outplacement Services
- Career Planning
- Performance Management
- Diversity and Cultural Change
- Organisational Change

### Training – Accredited & Non-Accredited

- Personal development
- Professional Development

Our highly skilled Consultants have many years of experience within the field of organisational consulting and training and development. They apply adult learning principles through hands-on experience, action learning and small group work. This enables individuals to more readily apply functional skills and behaviours in the workplace.

EASA has scope to deliver nationally accredited qualifications through a range of training and/or assessment options. National qualifications are awarded within the Australian

Qualifications Training Framework (AQTF), when an individual has been assessed as achieving the appropriate competency standards at an industry or enterprise level.

### Customised Training

Some examples of training programs that are offered include Assertive Communication, Conflict Resolution, Customer Services, Dealing with Difficult People and Difficult Situations, etc. All of the above listed training programs are readily customised to meet the specific needs of your organisation. At EASA we are dedicated to assisting organisations develop the personal skills, knowledge and behavioural competencies required of employees to achieve business goals. Customised training enables you, as the client, to choose the time, date and duration of your program. Participant numbers are negotiable and consultancy rates are available on request.

### Public Workshops

EASA also conducts public workshops. These programs are available to anyone who would like to participate. To express your interest in attending one of these workshops please contact EASA to register. We will contact you when the next workshop is due to be scheduled.

### Tool Box Training

Toolbox sessions are designed to target a specific set of skills in a two-hour session. To ensure these sessions focus on skills development participants are encouraged to actively explore and practice needed skills through

activities and exercises. EASA offers a number of toolbox sessions on a range of topic areas.

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